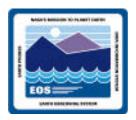


Status of Release B Operations Workshop Concerns Steve Marley

smarley@eos.hitc.com

22 April 1996

Overview

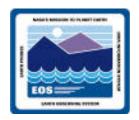


The Release B Operations Workshop held in January generated 104 concerns from participants

Concerns were categorized

- Question request for information/ verification/ clarification
- Issue requests for enhancements/ interpretation of requirements/ policy decisions
- Change Update to 605 workflow or simple design change agreed to at workshop

Status Summary



Questions - 38 Total

- 29 answered
- 5 open
- 4 refered to USWG,OPSWG, or ESDIS for policy

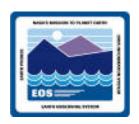
Issues - 56 Total

- 26 accepted and incorporated into ops concept or design
- 9 refered to USWG, OPSWG, or ESDIS for policy
- 19 rejected
- 2 open

Changes - 10 Total

- 9 complete
- 1 open

Closure of Open Questions/ Changes



Need to identify file dependencies on EOS products & VO migrated data

DSS DDR early June

Investigate available options to tune the server and determine server saturation causes

• Open until Web Server procurement complete - August

When will specs for databases be made available for review?

DID 311 May 15

DAACs would like information regarding the capabilities of the mail server

CSS will provide by May 31

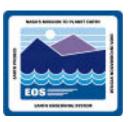
Clarify which data elements are connected with restricted data security (PI, Group, etc.) and how the data elements function

Carried over as CDR-B RID. Information will be included a post-CDR CSS WP

The 605 workflow needs to be expanded to reflect an end-to-end scenario which includes the creation of the environment, binary installation, and test execution

 Mostly procedural; Details were presented at CDR MSS Design Session

Closure of Open Issues

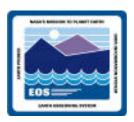


The 2 open issues will be addressed by the Client Design Working Group

 Can a flag be set in ESST to indicate that the search result should be logged as an entry to the User Contact Log? If not, User Services must type or cut/paste results manually.

• A scenario is needed showing how to batch orders, group orders, or do in rapid succession.

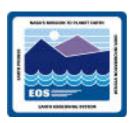
Key Design Changes



Billing and Accounting

- Provide customer information re. current balance and pending orders Trouble Ticket Submission/Resolution
 - Associate multiple users/organizations with a single TT
 - Store and forward of TTs if Remedy goes down
 - Expand pick list in Remedy to provide enhanced TT search capabilities
 - Provide interoperability between Remedy and User Contact Log
 - Add "work-around/temp-fix" status to TT
 - Add "non-repeatable" status for problems that cannot be duplicated

Key Design Changes (cont.)



User Contact Log

Define mechanism for linking entries across DAACs

Mode Management

• Define method and tools to establish and manage modes

Ingest

- Provide alarms for processes that exceed time threshold
- Provide ability for DAACs to control user ingest activity

Order Processing

 Provide mechanism to link information contained in User Reg. Tool and ESST

Key Rejections



Trouble Ticket

 Provide ability for guest user to submit a trouble ticket - guest user sends e-mail

Account Management

ability to perform batch updates to user authorization data

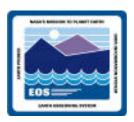
Mode management

 mechanism to display all resource configurations within a mode (e.g., SW, HW, data sets) - These are already documented in the test plan

Ingest

- Provide DAN editing capability in workflow This can be done via a Unix editor; however current policy is to delete data after failure
- Provide ability to identify which, if any, granule was replaced by an incoming granule - No requirement has been identified. (Capability exists for replacing documents if data provider provides sufficient metadata

Key Rejections (cont.)



Request Segmentation

- Provide volume per request segment to user; This information will be provided as part of the packing list
- Segment order based on "timeliness of being able to ship in an automated fashion"
- Provide capability to un-segment a segmented order
 - Re-segment capability exists
- ASF needs capability to write multiple requests on a single medium
 - Now a CDR-B RID

Subscription Event Error Resolution

Provide the ability for batch notification to users